

## GLOSSARY OF TERMS

### HOSPITAL ENTITY TYPES

ENTITY TYPE AND NAME	
ENTITY	ENTITY NAME
<b>CHRISTUS HEALTH</b>	CHRISTUS Health is an international Catholic, faith-based, not-for-profit health system comprising almost 350 services and facilities, including more than 60 hospitals and long-term care facilities, 175 clinics and outpatient centers and dozens of other health ministries and ventures. Its corporate headquarters are in Irving, Texas
<b>CHRISTUS MOTHER FRANCES HOSPITAL-TYLER (CMFH-T)</b>	Trinity Mother Frances Hospitals and Clinics joined CHRISTUS Health System in May 2016, which resulted in a name change of the applicant organization to "CHRISTUS Mother Frances Hospital-Tyler". Both names and associated logos will be presented in this document. The Magnet Program Director and team attempted to chronicle items in real-time as much as possible, and rebrand items to the CHRISTUS brand for ease of reading and consistency.
<b>BILL HERRINGTON AND JOSEPH Z. ORNELAS HEALTHPARK</b>	The 43,500 sf. Bill Herrington and Joseph Z. Ornelas HealthPark will be located on 5.5 acres at the intersection of Grande Boulevard and Texas Highway 110 near Whitehouse. The park will house the health system's Ross Breast Center, physical therapy services, a fitness center with a lap pool, an urgent care center, a sleep center, imaging services and a lab. It will have 12 primary care physicians, including doctors from both Tyler and Whitehouse. Groundbreaking took place in February of 2016, with a completion planned for December of 2016.
<b>CHRISTUS TRINITY CLINICS</b>	Trinity Clinics of CHRISTUS Mother Frances Hospital-Tyler is comprised of over 40 outpatient clinics and ambulatory settings, with over 350 providers. Strong primary care services and primary medical home, as well as specialty clinics, outpatient rehab and fitness centers make up the offerings.
<b>LOUIS AND PEACHES</b>	The award winning heart hospital, part of CMFH-T

ENTITY TYPE AND NAME	
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<b>OWEN HEART HOSPITAL (LPOHH)</b>	houses inpatient cardiac services including Telemetry, Cardiac Observation, Vascular Surgery Unit, Cardio-Thoracic ICU and Cardiac Surgery suites. Cardiac Rehab, Outpatient Cath, Cath Lab, and noninvasive Cardiac Testing outpatient departments are housed here as well.
<b>NORTH PARK CENTER</b>	Located immediately adjacent to the CMFH-Tyler main campus, and available by skywalk, the building houses offices, outpatient, and inpatient services for DDC (Endoscopy) patients. The Pain Center and other services are located here as well.
<b>PAT HERD WOMEN'S CENTER</b>	Located on the 5 <sup>th</sup> floor of the Dawson Tower at CMFH-T, this state of the art facility offers care to ante and post-partum patients as well as obstetrical patients. The department boasts over 2500 newborn deliveries per year and Tyler's only Level III NICU. The two departments located in the center are commonly referred to as "Mother Baby" and Labor and Delivery (or the Birth Center)
<b>HEALTHPARK PLAZA</b>	The CHRISTUS Mother Frances Hospital-Tyler outpatient clinic location on Troup Highway. Services include Eye Clinic, Radiology Services, Primary Care and others.
<b>CHRISTUS MOTHER FRANCES HOSPITAL - SOUTH TYLER</b>	Part of the CHRISTUS Trinity Mother Frances Health System, this 412,000 sq. ft. hospital in South Tyler will provide residents convenient access to high-quality care. Located at Cumberland and Broadway the CHRISTUS Mother Frances Hospital - South Tyler location is scheduled to open Q4 of 2016.

## GLOSSARY OF TERMS

### UNIT TYPE AND NAME

UNIT TYPE AND NAME	
UNIT TYPE	UNIT NAME
<b>A-B</b>	
<b>AMBULATORY</b>	Employee Health. Provides services to employees for annual needs including vaccines and fit-testing
<b>AMBULATORY</b>	Trinity Clinics- Houses more than 350 providers at over 40 locations. Outpatient Services
<b>ANTE/POST-PARTUM</b>	Mother/Baby- Located on the 5 <sup>th</sup> floor of the Dawson tower, this unit provides care to ante and postpartum women. Part of the Pat Herd Women's Center
<b>C-D</b>	
<b>CENTRALIZED FUNCTION</b>	Access Center- Houses Bed Board and transfer center and provides access services for patient placement
<b>CENTRALIZED FUNCTION</b>	Care Management-Provides case management and social work services
<b>CENTRALIZED FUNCTION</b>	Clinical Documentation- Reviews patient records for documentation
<b>CENTRALIZED FUNCTION</b>	ConnectCare. The System's Electronic medical record. The vendor is EPIC. May be referred to by employees as "EPIC"
<b>CENTRALIZED FUNCTION</b>	Cardiovascular Information technology (CVIT)
<b>CENTRALIZED FUNCTION</b>	Education Department-
<b>CENTRALIZED FUNCTION</b>	Nursing Resource Center (NRC)
<b>CENTRALIZED FUNCTION</b>	Perioperative Information Technology (Periop IT)

UNIT TYPE AND NAME	
UNIT TYPE	UNIT NAME
<b>CENTRALIZED FUNCTION</b>	Quality Department
<b>CENTRALIZED FUNCTION</b>	Risk Management (Risk Mgmt)
<b>CENTRALIZED FUNCTION</b>	Vascular Access Team (PICC line and difficult IV Placement Team)
<b>CRITICAL CARE</b>	Cardio-Vascular ICU (CVICU)
<b>CRITICAL CARE</b>	Medical Surgical ICU (MICU/SICU)
<b>CRITICAL CARE</b>	Neuro Intensive Care Unit (Neuro ICU)
<b>E</b>	
<b>EMERGENCY DEPARTMENT</b>	Emergency Care Center (ECC)
<b>L</b>	
<b>LABOR &amp; DELIVERY</b>	Birth Center (AKA Labor and Delivery)
<b>M</b>	
<b>MEDICAL</b>	4 Dawson- Medical Unit
<b>MEDICAL</b>	4 LPOHH- 4 <sup>th</sup> Floor of the Louis and Peaches Owen Heart Hospital. Houses Telemetry patients
<b>MEDICAL</b>	4 Ornelas- Neuro-surgical unit
<b>MED-SURG</b>	5 LPOHH-5 <sup>th</sup> floor of the Louis and Peaches Owen Heart Hospital. Houses Cardiac Observation and Vascular/Thoracic Medical-Surgical patients
<b>N-O</b>	
<b>NICU</b>	NICU- Level III Neonatal ICU
<b>ONCOLOGY</b>	3 Dawson- Oncology Medical Unit
<b>OPERATING ROOM</b>	CardioVasc Surg- Surgical suite in the Louis and Peaches Owen Heart Hospital building

UNIT TYPE AND NAME	
UNIT TYPE	UNIT NAME
<b>OPERATING ROOM</b>	Surgery- Surgical Suites in main hospital building
<b>P-R</b>	
<b>PACU</b>	PACU- Perioperative Anesthesia Care Unit
<b>PEDIATRICS</b>	Pediatrics- Pediatric Medical Surgical unit on the 3 <sup>rd</sup> floor of the main hospital building
<b>PRE-OPERATIVE</b>	Pre-Op- Pre-operative Services
<b>PRE-OPERATIVE</b>	PASS Pre-anesthesia assessment Services- Outpatient department which provides testing and education to patients prior to operative or procedural services requiring anesthesia
<b>REHABILITATION</b>	Cardiac Rehab- Outpatient Cardiac rehabilitation department located at the Louis and Peaches Owen Heart Hospital as well as other locations.
<b>S</b>	
<b>SAME DAY PROCEDURES</b>	DDC- Digestive Diseases Center is a Gastro-Endoscopy Department in the North Park Building of CMFH-T, which is immediately adjacent to the main building and available by skywalk.
<b>SAME DAY PROCEDURES</b>	Medical Park Endoscopy- Located off site, this center provides endoscopic and gastroenterology services
<b>SAME DAY PROCEDURES</b>	OPCU-Outpatient Catheterization Unit
<b>SAME DAY PROCEDURES</b>	Outpt Infusion- Outpatient Infusion. Provides infusion of fluids, medications and blood products to outpatients.
<b>SAME DAY PROCEDURES</b>	Pain Ctr-Located in the North Park Building. Provides services designed to reduce pain.
<b>SAME DAY PROCEDURES</b>	TOPS-Testing outpatient Services. Provides nursing care for patients requiring outpatient radiology or

UNIT TYPE AND NAME	
UNIT TYPE	UNIT NAME
	other testing services
<b>SAME DAY PROCEDURES</b>	Tyler Square-Outpatient Same Day Surgery Center. Located off site from the main building
<b>SAME DAY PROCEDURES</b>	Outpt Wound- Outpatient Wound. Provides hyperbaric and other outpatient services for treatment of wounds
<b>SPECIALTY PRACTICE</b>	Cath Lab- Catheterization Lab
<b>SPECIALTY PRACTICE</b>	Centers of Excellence-Bariatric, Spine, Fragility Fracture and Stroke Centers designated as Centers of Excellence by The Joint Commission
<b>SPECIALTY PRACTICE</b>	CV Special Programs-Electrophysiology Lab and Non-Invasive Cardiac testing services
<b>SPECIALTY PRACTICE</b>	Flight For Life- Air ambulance services
<b>SPECIALTY PRACTICE</b>	Inpatient Wound-Inpatient Wound care services
<b>SURGICAL</b>	5 Ornelas-Located on the 5 <sup>th</sup> floor of the Ornelas Tower. Provides care for surgical patients
<b>SURGICAL</b>	6 Ornelas-Located on the 6 <sup>th</sup> floor of the Ornelas Tower. Provides care for Orthopedic patients. Houses the Joint Replacement Center

## GLOSSARY OF TERMS

### ACRONYMS AND ABBREVIATIONS

ACRONYMS AND ABBREVIATIONS	
ABBREVIATION	DESCRIPTION
<b>A</b>	
<b>AACN</b>	American Association of Critical-Care Nurses
<b>AACN PEARL</b>	Practice, Evidence, Application, Resources and Leadership Early Progressive Mobility Protocol
<b>AAHP</b>	Allied Health Providers Committee
<b>AANA</b>	American Association for Neuroscience Nurses
<b>AASC</b>	Alzheimer's Alliance of Smith County
<b>ACA</b>	Acute Care Admissions
<b>ACNP</b>	Acute Care Nurse Practitioner
<b>ACR</b>	American College of Radiology
<b>ADLs</b>	Activities of Daily Living
<b>AER</b>	Automated Endoscope Reprocessor
<b>AIDET</b>	Acknowledge, Introduce, Duration, Explain, Thank
<b>AHA</b>	American Heart Association
<b>AMSN</b>	Academy of Medical-Surgical Nurses
<b>ANA</b>	American Nurses Association
<b>ANCC</b>	American Nurse Credentialing Center
<b>ANPD</b>	Association for Nursing Professional Development

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>AONE</b>	American Organization of Nurse Executives
<b>APEX™</b>	Hemisphere 2.0™ Stroke Competency Series
<b>API</b>	API Healthcare Corporation offering Time, Attendance and Scheduling Solutions
<b>APRN</b>	Advanced Practice Registered Nurse
<b>AWHONN</b>	Association of Women's Health, Obstetric and Neonatal Nurses
<b>B</b>	
<b>BC</b>	Blood Cultures
<b>BRFSS</b>	Behavioral Risk Factor Surveillance System
<b>BSN</b>	Bachelors of Science in Nursing
<b>C</b>	
<b>CAUTI</b>	Catheter associated urinary tract infection
<b>CCI</b>	Competency and Credentialing Institute
<b>CCM</b>	Collaborative Care Model
<b>CCP</b>	Critical Care Pathway
<b>CCRN</b>	Certification for Adult, Pediatric and Neonatal Critical Care Nurses providing care for acute and/or critically ill patients.
<b>CCSG</b>	ConnectCare Super User group
<b>CDC</b>	Center for Disease Control
<b>CENP</b>	Certified Executive in Nursing Practice.
<b>CHF</b>	Congestive Heart Failure



<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>CHNA</b>	Community Health Needs Assessment
<b>CIC</b>	Certified Infection Control is a certification offered by the Certification Board of Infection Control and Epidemiology
<b>CMFH-T</b>	CHRISTUS Mother Frances Hospital – Tyler
<b>CMN</b>	Children’s Miracle Network
<b>CMS</b>	Centers for Medicaid and Medicare Services
<b>CNE</b>	Continuing Nursing Education
<b>CNIO</b>	Chief Nursing Informatics Officer
<b>CNOR</b>	Certified Nurse Operating Room
<b>CNRN</b>	Certified Neuroscience Registered Nurse
<b>CNS</b>	Clinical Nurse Specialist
<b>CPN</b>	Certified Pediatric Nurse
<b>CPR</b>	Cardiopulmonary Resuscitation
<b>CPHQ</b>	Certified Professional in Healthcare Quality
<b>CPOE</b>	Computerized Physician Order Entry
<b>CRE</b>	Carbapenem-Resistant Enterobacteriaceae
<b>CRNA</b>	Certified Registered Nurse Anesthetist
<b>CVICU</b>	Cardiovascular Intensive Care Unit
<b>CVIT</b>	Cardiovascular Information Technology
<b>CTMFHS</b>	CHRISTUS Trinity Mother Frances Health System
<b>CWOCN</b>	Certified Wound Ostomy Continenence Nurse

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>CY</b>	Calendar Year
<b>D</b>	
<b>DA</b>	District Attorney
<b>DDC</b>	Digestive Disease Center
<b>DME</b>	Durable Medical Equipment
<b>DNP</b>	Doctorate in Nursing Practice
<b>DNR</b>	Do Not Resuscitate
<b>DSC</b>	Disease Specific Certification
<b>DS</b>	Down Syndrome
<b>E</b>	
<b>EAP</b>	Employee Assistance Program
<b>EBP</b>	Evidence-Based Practice
<b>ECC</b>	Emergency Care Center
<b>ECCO</b>	Essentials of Critical Care Orientation
<b>ECRP</b>	Endoscopic Retrograde Cholangiopancreatography
<b>EHR</b>	Electronic Health Record
<b>EMR</b>	Electronic Medical Record
<b>EMU</b>	EPILEPSY MONITORING UNIT
<b>EOCC</b>	Environment of Care Committee
<b>F</b>	
<b>FMEA</b>	Failure Mode and Effects Analysis

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>FNP-C</b>	Family Nurse Practitioner Certified
<b>FTEs</b>	Full Time Equivalents
<b>FY</b>	Fiscal Year
<b>G-H</b>	
<b>HAC</b>	Hospital acquired condition
<b>HACP</b>	Healthcare Accreditation Certification Program
<b>HAI</b>	Hospital Acquired Infections
<b>HAPUs</b>	Hospital Acquired Pressure Ulcers
<b>HCAHPS</b>	Hospital Consumer Assessment of Healthcare Providers and Services
<b>HF</b>	Heart Failure
<b>HFNN</b>	Heart Failure Nurse Navigator
<b>HHG</b>	Huron Healthcare Group
<b>HTN</b>	Hypertension
<b>I</b>	
<b>IDR</b>	Interdisciplinary Rounds
<b>IMHC</b>	Intensive Medical Home Model
<b>IOGC</b>	Inpatient Operations Governance Committee
<b>IOM</b>	Institute of Medicine
<b>IP TEAM</b>	Infection Prevention Team
<b>ISMP</b>	Institute of Safe Medication Practices

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>IT</b>	Information Technology
<b>ITP</b>	Idiopathic Thrombocytopenic Purpura
<b>IV</b>	Intravenous
<b>J</b>	
<b>JCAHO</b>	Joint Commission on Accreditation of Healthcare Organizations. Former name of The Joint Commission (TJC)
<b>JRC</b>	Joint Replacement Center
<b>K-L</b>	
<b>LCSW</b>	Licensed Clinical Social Worker
<b>LEAN</b>	Methodology that relies on a collaborative team effort to improve performance by systematically removing waste
<b>LOA</b>	Leave of Absence
<b>LPOHH</b>	Louis and Peaches Owens Heart Hospital
<b>M</b>	
<b>MEWS</b>	Mobility Early Warning Score
<b>MHA</b>	Masters in Healthcare Administration
<b>MICU/SICU</b>	Medical and Surgical Intensive Care Units
<b>MPA/HCA</b>	Masters in Public Administration and Masters in HealthCare Administration
<b>MOS</b>	Measure of Success
<b>MS</b>	Masters of Science
<b>MSN</b>	Masters of Science in Nursing

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>MUES</b>	Medication Use Evaluation Summary
<b>N</b>	
<b>NCC</b>	National Certified Counselor. Offered through the National Board for Certified Counselors
<b>NCCU</b>	Neuro Critical Care Unit AKA Neuro ICU
<b>NCLI</b>	National Concussion Legacy Institute
<b>NE-BC</b>	Nursing Executive Board Certified
<b>NEA-BC</b>	Nursing Executive Advanced Board Certified
<b>NEC</b>	Nurse Executive Council
<b>NEPDC</b>	Nursing Education and Professional Development Council
<b>NHSN</b>	National Healthcare Safety Network
<b>NIHHDCH</b>	National Institute of Health and Human Development's Child Health
<b>NICHD</b>	National Institute of Child Health and Human Development
<b>NICU</b>	Neonatal Intensive Care Unit
<b>NLC</b>	Nursing Leadership Council
<b>NLN</b>	Newly Licensed Nurses
<b>NNO</b>	New Nurse Orientation
<b>NNP</b>	Neonatal Nurse Practitioner
<b>NPPC</b>	North Park Pain Center AKA "The Pain Center"
<b>NPSC</b>	Nursing Practice and Standards Council
<b>NPSG</b>	National Patient Safety Goals

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>NQSC</b>	Nursing Quality and Safety Council
<b>NRC</b>	Nursing Resource Center
<b>NRCDAC</b>	Nursing Resource Center Design/Assessment Committee
<b>NSC</b>	Nurse Staffing Committee
<b>NSI</b>	Nursing Sensitive Indicators
<b>NTI</b>	National Teaching Institute
<b>O</b>	
<b>OB</b>	Obstetrics
<b>OCC</b>	Observation Care Center
<b>OPCU</b>	Out Patient Catheterization Unit
<b>OR</b>	Operating Room
<b>P</b>	
<b>P4P</b>	Partnerships for patients
<b>PACU</b>	Post Anesthesia Care Unit
<b>PDCA</b>	PDCA (Plan-Do-Check-Act) is an iterative 4 step management system used in business
<b>PASS</b>	Pre-Admission Surgical Screening
<b>PFO</b>	Patent Foramen Ovale
<b>POA</b>	Present on Admission
<b>PPV</b>	Positive Pressure Ventilation
<b>PRN</b>	Work on an as needed basis. A temporary employee

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>PSC</b>	Primary Stroke Center
<b>PSES</b>	Patient Safety Evaluation System
<b>PVAC</b>	Position Variance Approval Committee
<b>Q-R</b>	
<b>RRT</b>	Rapid Response Team
<b>RHP1</b>	Regional Healthcare Plan 1
<b>S</b>	
<b>SANE</b>	Sexual Assault Nurse Examiner
<b>SCD</b>	Sequential Compression Device
<b>SG</b>	Shared Governance
<b>SGNA</b>	Society of Gastroenterology Nurses and Associates
<b>SPN</b>	Society of Pediatric Nurses
<b>STEMI</b>	ST Elevated Myocardial Infarction
<b>STK-8</b>	Stroke Education Program
<b>T</b>	
<b>TBC</b>	The Birth Center
<b>TJC</b>	The Joint Commission
<b>TIA</b>	Transient Ischemic Attack
<b>TISD</b>	Tyler Independent School District
<b>TONE</b>	Texas Organization of Nurse Executives
<b>TOPS</b>	Testing Out Patient Services

<b>ACRONYMS AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>TPAPN</b>	Texas Peer Assistance Program for Nurses
<b>TST</b>	Preventing Falls Targeted Solutions Tool
<b>U</b>	
<b>UBC</b>	Unit-Based Council
<b>V</b>	
<b>VAP</b>	Ventilator Associated Pneumonia
<b>VRP</b>	Vizient Residency Program
<b>VTE</b>	Venous Thromboembolism
<b>W</b>	
<b>WCC</b>	Wound Care Certification
<b>WCN</b>	Wound Care Nurses
<b>WOCN</b>	Wound Ostomy and Continence Society
<b>X-Y-Z</b>	



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ABBREVIATION	DESCRIPTION
<b>360 EVALUATION</b>	360-degree evaluations, also known as 360-degree feedback, is feedback that comes from members of an employee's immediate work circle. 360-degree feedback includes direct feedback from an employee's subordinates, peers, and supervisor(s), as well as a self-evaluation.
<b>A</b>	
<b>ACCESS CENTER</b>	The department responsible for authorizing, coordinating and overseeing patient access to admission to the inpatient hospital facility.
<b>ALTERNATIVE BIRTHING CENTER</b>	A medical facility, often associated with a hospital, that is designed to provide a comfortable, homelike setting during childbirth
<b>AMERICAN SOCIETY FOR PAIN MANAGEMENT NURSING</b>	A professional organization that promotes optimal nursing care for people affected by pain by promoting best nursing practices.
<b>ANA CODE OF ETHICS</b>	ANA's Code of Ethics for Nurses with Interpretive Statements is the promise that nurses are doing their best to provide care for their patients and their communities and are supporting each other in the process so that all nurses can fulfill their ethical and professional obligations. It is important tool that can be used now as leverage to a better future for nurses, patients and health care.
<b>ANCC PATHWAY TO EXCELLENCE PROGRAM</b>	The Pathway to Excellence® Program recognizes a healthcare organization's commitment to creating a positive nursing practice environment. The Pathway to Excellence in Long Term Care™ program is the first to recognize this type of supportive work setting specifically in long-term care facilities. Pathway organizations focus on collaboration, career development, and accountable leadership to empower

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
	nurses.
<b>ANNUAL PERFORMANCE EVALUATIONS</b>	The process used at CMFH-T to evaluate an associate's job performance on an annual basis in order to determine goals and merit increases.
<b>APGARS</b>	Apgar is a quick test performed on a baby at 1 and 5 minutes after birth. The 1-minute score determines how well the baby tolerated the birthing process. The 5-minute score tells the doctor how well the baby is doing outside the mother's womb.
<b>ASPHYXIATING THORACIC DYSTROPHY</b>	Asphyxiating thoracic dystrophy, also known as Jeune syndrome, is an inherited disorder of bone growth characterized by a narrow chest, short ribs, shortened bones in the arms and legs, short stature, and extra fingers and toes (polydactyly)
<b>B</b>	
<b>BILL HERRINGTON AND JOSEPH Z. ORNELAS HEALTHPARK</b>	The 43,500 sf. Bill Herrington and Joseph Z. Ornelas HealthPark will be located on 5.5 acres at the intersection of Grande Boulevard and Texas Highway 110 near Whitehouse. The park will house the health system's Ross Breast Center, physical therapy services, a fitness center with a lap pool, an urgent care center, a sleep center, imaging services and a lab. It will have 12 primary care physicians, including doctors from both Tyler and Whitehouse. Groundbreaking took place in February of 2016, with a completion planned for December of 2016.
<b>BRYANT CLINIC</b>	In 1934, The Trinity Clinic began as The Bryant Clinic and was founded by Dr. William Howard Bryant and Dr. Sidney W. Bradford. The Clinic received the first call for help in Tyler to treat the victims of the New London tragedy. In 1948, The Bryant Clinic changed its name to The Medical & Surgical Clinic and later, with the addition of two other Tyler-area medical practices, became Trinity Clinic.
<b>BURST SHIFTS</b>	Shifts offered for nursing staff via the nursing resource center designed to provide staffing coverage for peak census and or staffing needs. These shifts can be offered in segments of the 24-hour day, i.e., in 4-hour increments.

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>C</b>	
<b>CAUTI TASKFORCE</b>	A subgroup of the Nursing Quality and Safety Council that worked on the CAUTI Protocol design and implementation.
<b>CASE MANAGEMENT</b>	Case management is a collaborative process of assessment, planning, facilitation, care coordination, evaluation and advocacy for options and services to meet an individual's and family's comprehensive health needs to promote quality and cost-effective outcomes.
<b>CHART AUDITS</b>	The examination of medical records (electronic and/or hard copy), to determine what has been done and determine if any alterations in care or improvements can be made.
<b>CHILD LIFE SPECIALIST</b>	Pediatric health care professionals who work with children and families in hospitals and other settings to help them cope with the challenges of hospitalization, illness, and disability.
<b>CHILD PROTECTIVE SERVICES</b>	This is the name of a government agency in many states responsible for providing child protection, which includes responding to reports of child abuse or neglect.
<b>CHILDREN'S ADVOCACY CENTER OF SMITH COUNTY</b>	Children's Advocacy Center of Smith County facilitates investigation of physical and sexual child abuse cases in Smith County. All of the cases referred to the multidisciplinary team are from either law enforcement agencies or Department of Family & Protective Services Child Protective Services.
<b>CHARGE NURSE</b>	A registered nurse responsible for the SHIFT management/BASIC OPERATIONS of a patient care unit.
<b>CHLORHEXIDINE/ CHLORAPREP®</b>	An antibacterial compound used in antimicrobial skin cleansers for surgical scrub, preoperative skin preparation, and cleansing skin wounds. CHLORAPREP® is a brand name Chlorhexidine based prep solution offered in various size options.
<b>CHRISTUS HEALTH</b>	CHRISTUS Health is an international Catholic, faith-based, not-for-profit health system comprising almost 350 services and facilities, including more than 60 hospitals and long-term care facilities, 175 clinics and outpatient centers and dozens of other health ministries and ventures. Its corporate

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ABBREVIATION	DESCRIPTION
	headquarters are in Irving, Texas
<b>CLINICAL COORDINATOR</b>	The equivalent role of a house supervisor which includes but is not limited to primarily dealing with patient care issues, staffing matters, supervision of the nurses and staff and handling administrative responsibilities, especially after “normal” business hours.
<b>CLINICAL DIRECTOR</b>	The equivalent role of nurse manager.
<b>CLINICAL NURSE SPECIALIST</b>	Registered nurses, who have graduate level nursing preparation at the master's or doctoral level as a CNS.
<b>CNOR STRONG<sup>®</sup></b>	Designation offered through competency & Credentialing institute for facilities who have at least 50% of eligible perioperative nursing staff CNOR certified and who consistently rewards and recognizes nurses who become certified/recertified.
<b>COLLABORATIVE CARE MODEL</b>	The Collaborative Care Model is the name of the nursing professional practice model at CHRISTUS Mother Frances Hospital – <i>Tyler</i> .
<b>CONGREGATION OF THE HOLY FAMILY OF NAZARETH</b>	A Polish noblewoman, Frances Siedliska, who became the namesake of the hospital, founded the Congregation of the Holy Family of Nazareth in 1875. Born to a cultured and wealthy family near Warsaw in 1842, she felt called to dedicate her life to God in the service of others. Known in religious life as Blessed Mary of Jesus the Good Shepherd, Mother Frances gathered together other young women to found an order, which spread quickly throughout the world.
<b>CONNECTCARE</b>	The branded name for CHRISTUS Mother Frances Hospital – <i>Tyler's</i> electronic medical health record system.
<b>COURSE COORDINATOR</b>	The role which provides coordination and oversight of education offerings.
<b>CRISIS CENTER</b>	A facility, telephone answering system, etc., where individuals going through personal crises can obtain help or advice.

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>D</b>	
<b>DAISY FOUNDATION</b>	The organization that offers the DAISY Award Program. DAISY Award is a nursing recognition program celebrating nurses who provide extraordinary, compassionate and skillful care.
<b>DEPARTMENTAL SAFETY OFFICER</b>	An assigned department associate who maintains the departments compliance with all facility safety regulations, drills and protocols
<b>DIVISIONAL DIRECTOR</b>	Nurse leaders who oversee multiple nursing units and/or departments
<b>E</b>	
<b>EARLY MOBILITY PROGRAM</b>	Assuming an upright position helps maintain an optimal fluid distribution and therefore improves orthostatic tolerance. It has been recommended that upright positioning be included in a mobility plan of care.
<b>EBSCO</b>	EBSCO has partnered with libraries for more than 70 years by providing quality research content, powerful search technologies and intuitive delivery platforms.
<b>ECC DISCHARGE COORDINATOR</b>	The role designed in 2015 in the ECC to assist with access by connecting patients with community care and other resources related to health and well-being.
<b>EDUCATION AND PROFESSIONAL DEVELOPMENT CAREER FAIR</b>	Opportunities for associates of CMFH-T to explore education and career opportunities.
<b>EDUCATION SERVICES FACEBOOK PAGE</b>	The Education department's Facebook page used to communicate continuing education opportunities, recognition for new degrees/certifications and education alerts and announcements.
<b>EMPLOYEE ASSISTANCE PROGRAM</b>	A voluntary, confidential program that helps employees (including management) work through various life challenges that may adversely affect job performance, health, and personal well-being to optimize an organization's

GLOSSARY AND ABBREVIATIONS	
ABBREVIATION	DESCRIPTION
	success. EAP services include assessments, counseling, and referrals for additional services to employees with personal and/or work-related concerns, such as stress, financial issues, legal issues, family problems, office conflicts, and alcohol and substance use disorders. EAPs also often work with management and supervisors providing advanced planning for situations, such as organizational changes, legal considerations, emergency planning, and response to unique traumatic events.
<b>EMPLOYEE HEALTH</b>	The internal department also referred to as Health at Work who oversees the organizational requirements for employee health and safety such as work related injuries and illnesses, workplace health and safety programs (often in conjunction with employee safety), employee immunization and testing, (including some pre-employment testing), and oversight of return to work exams and processes.
<b>EPIC</b>	The Electronic Medical Record Software used at CMFH-T
<b>EPINEPHRINE</b>	Epinephrine is a powerful vasopressor that increases blood pressure and increases the heart rate and cardiac output. It also increases glycogenolysis and the release of glucose from the liver, so that a person has a suddenly increased feeling of muscular strength and aggressiveness
<b>ETHICS COMMITTEE</b>	The Ethics Committee is a formal multidisciplinary committee made up of members varying in their professional background and expertise. The committee serves as a decision-making body in determining whether or not a requested treatment or the withdrawal or withholding of treatment is proper and/or futile. The committee shall also serve as an education resource in the ethical issues to patients, families and healthcare professionals.
<b>F</b>	
<b>FENTANYL</b>	Fentanyl is a potent, synthetic opioid pain medication with a rapid onset and short duration of action.[6] It is a strong agonist at the $\mu$ -opioid receptors. Fentanyl is estimated to have about 80 times the potency of morphine.
<b>FRANCES SIEDLIKA</b>	A Polish noblewoman, Frances Siedliska, who became the namesake of the hospital, founded the Congregation of the

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
	Holy Family of Nazareth in 1875. Born to a cultured and wealthy family near Warsaw in 1842, she felt called to dedicate her life to God in the service of others. Known in religious life as Blessed Mary of Jesus the Good Shepherd, Mother Frances gathered together other young women to found an order, which spread quickly throughout the world.
<b>G</b>	
<b>GREATER EAST TEXAS</b>	East Texas is the land between the Sabine and Trinity rivers. It is Southern in character, with pine-covered hills, cypress swamps, and remnants of the great cotton plantations founded before the Civil War. Greater east Texas refers to the area around Tyler and Longview.
<b>H</b>	
<b>HEALTHGRADES HOSPITAL QUALITY REPORT</b>	The report provided by the company Healthgrades® which provides information to the public that they need to make more informed decisions, including information about the provider's experience, patient satisfaction and hospital quality including specific clinical outcomes.
<b>HEALTHPARK PLAZA</b>	The CHRISTUS Mother Frances outpatient clinic location on Troup Highway.
<b>HEALTHSTREAM®</b>	Online learning management system used by Trinity Mother Frances Hospitals and Clinics for their staff education
<b>HEART FAILURE CLINIC</b>	The population-specific outpatient clinic designed to follow patients diagnosed with heart failure and identified by the program coordinator or nurse navigator as requiring post-hospitalization follow up and care.
<b>HOUSE SUPERVISOR</b>	The registered nurse role which includes but is not limited to primarily dealing with patient care issues, staffing matters, supervision of the nurses and staff and handling administrative responsibilities, especially after "normal" business hours.
<b>I</b>	
<b>iCARE PROGRAM</b>	iCare is our journey to excellence through cultural transformation of the entire CHRISTUS Trinity Mother

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
	Frances Health System. The goal is to improve across the board by fundamentally affecting how we interact with one another and with our patients. iCare seeks to create a great place for employees to work, for physicians to practice and for patients to receive care.
<b>IV INFILTRATIONS</b>	Occurs when I.V. fluid leaks into surrounding tissue. It's commonly caused by improper placement or dislodgment of the catheter. When the tip of the catheter is positioned near a flexion area, patient movement may cause the catheter to slip out or through the lumen of the vessel.
<b>J-K-L</b>	
<b>LACTATION SPECIALIST</b>	A lactation consultant is an allied health professional who specializes in the clinical management of breastfeeding. Lactation consultants commonly work in hospitals, physician or midwife practices, public health programs, and private practice.
<b>LEAN</b>	A lean organization understands customer value and focuses its key processes to continuously increase it. The ultimate goal is to provide perfect value to the customer through a perfect value creation process that has zero waste.
<b>LEAPFROG GROUP</b>	The Leapfrog Group is a nonprofit watchdog organization that serves as a voice for health care purchasers, using their collective influence to foster positive change in U.S. health care. Leapfrog is the nation's premier advocate of hospital transparency—collecting, analyzing and disseminating hospital data to inform value-based purchasing.
<b>M</b>	
<b>MAGNET CHAMPION</b>	Clinical nurses who received special training and act as liaisons to their units to help educate and engage staff about the Magnet Journey.
<b>MAGNET CONFERENCE</b>	The annual conference hosted by the ANCC which honors the newest Magnet® organizations, recognizes clinicians, and showcases excellence in nursing as well as offers training and education on the process to achieve Magnet Designation.



<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>MAGNET RECOGNITION PROGRAM</b>	The Magnet Recognition Program <sup>®</sup> was developed by the American Nurses Credentialing Center (ANCC) to recognize health care organizations that provide nursing excellence. The program also provides a vehicle for disseminating successful nursing practices and strategies.
<b>MEDICAL EXECUTIVE COMMITTEE</b>	Medical Executive Committee has the authority to carry out responsibilities of the Medical Staff, including the Medical Staff's responsibility to be accountable to the governing board for the quality of medical care provided to patients.
<b>MFH SOUTH TYLER</b>	A 412,000 sq. ft. hospital in South Tyler that provides residents convenient access to high-quality care. Located at Cumberland and Broadway the CHRISTUS Mother Frances Hospital - <i>South Tyler</i> location is scheduled to open Q4 of 2016.
<b>MFH URETHRAL CATHETER DAYS</b>	The name of the ConnectCare report for the measurement of number of days for urethral catheter/line days.
<b>MIDAS</b>	The software used to document and track risk management issues such as employee and/or patient injuries.
<b>MOCK CODES</b>	Code 44 drills are facilitated by the Education Department to give clinical staff the opportunity to participate in a mock Code 44 scenario and demonstrate and evaluate their skills.
<b>MOTHERBOARD</b>	A communication board posted on all nursing units that displays the units quality data (unit storyboard) system news, Magnet News, The Collaborative Care Model, Nursing Philosophy and the iCare standards of behavior
<b>N</b>	
<b>NBP</b>	National Best Practices.
<b>NEURO PATIENT STROKE BOOK</b>	The patient education resource book for stroke patients.
<b>NEW EMPLOYEE ORIENTATION</b>	Offered twice monthly, New Employee Orientation is a full day class where newly hired employees learn about facilities mission, vision, values, benefits, policies and procedures.

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>NEW LONDON SCHOOL EXPLOSION</b>	The New London School explosion occurred on March 18, 1937, when a natural gas leak caused an explosion, destroying the London School of New London, Texas,[1] a community in Rusk County previously known as "London". The disaster killed more than 295 students and teachers, making it the deadliest school disaster in American history. As of 2014, the event is the third deadliest disaster in the history of Texas, after the Galveston Hurricane of 1900, and the 1947 Texas City Disaster.
<b>NURSING EDUCATION DEPARTMENT</b>	The department responsible for basic regulatory system education and all of nursing education.
<b>NURSE NAVIGATOR</b>	Nurse navigators are professionals who help patients to go through the process of receiving medical treatments in a smooth manner. These people need to be able to work well both independently and with a team of doctors and other medical professionals. They coordinate follow up care as well as provide patient education.
<b>NURSE DRIVEN FOLEY CATHETER REMOVAL PROTOCOL</b>	The evidence-based protocol developed by an interdisciplinary work group to drive early (less than 48 hours) of urinary catheters by nurses without the need of a physician order.
<b>NURSING PRACTICE AND STANDARDS COUNCIL</b>	The Nursing Practice & Standards Council (NPSC) defines, approves, implements, and maintains a standard of practice in which clinical excellence and optimal patient care are promoted through shared governance. The council works to ensure all practice and patient care decisions are consistent with evidence-based practice and professional standards.
<b>NURSING QUALITY AND SAFETY COUNCIL</b>	A Nursing Council that evaluates and Improves Quality, Safety, Patient Satisfaction, and Peer review processes.
<b><i>NURSING NEWS</i></b>	A system nursing publication offering CNO updates, continuing education opportunities, awards and recognition as well as any important nursing updates and alerts.
<b>NURSING PHARMACY COMMITTEE</b>	The interprofessional committee who provides the forum for establishing, problem-solving, and identifying best practices for the system. The committee is run by nurses and

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
	pharmacists to meet the needs of our patients.
<b>NURSING PUBLIC</b>	The portion of the organization's Sharepoint site that is dedicated to Nursing.
<b>NURSING REFERENCE CENTER</b>	A website provided for the Nursing staff of CTMFHS which is designed specifically for nurses. This resource provides evidence-based information for point of care, continuing education, nursing research and more. With Nursing Reference Center (NRC), nurses can get answers to questions quickly, strengthen their nursing skills and read full-text journal articles anytime and anywhere.
<b>NURSING RETENTION AND RECRUITMENT TASK FORCE</b>	The interprofessional committee who examines organizational issues specific to the recruitment and retention of nurses and makes recommendations for solutions.
<b>NURSING STRATEGIC PLAN</b>	The document which aligns with the broader organization strategic plan, focuses on enterprise wide tactical foci critical to hospital Operations and determines the Nursing goals for the upcoming year.
<b>O</b>	
<b>OLYMPUS</b>	Since the company's founding in 1919, Olympus has been renowned as a precision technology leader, creating innovative opto-digital solutions in healthcare, life science and consumer electronics products in the healthcare arena.
<b>ORNELAS TOWER</b>	The Ornelas Tower opened in 2003. The facility adds 152 new private patient rooms and 16 new surgical suites with the latest technology for cardiac care.
<b>P</b>	
<b>PASTORAL CARE</b>	The department That houses the chaplains and other spiritual care providers who provide support and counsel during life threatening medical emergencies, deaths, and other crises for hospitalized patients, families, and staff members.
<b>PASTORAL CARE ADVISORY</b>	An interprofessional committee that meets quarterly to offer an organizational perspective to and of the role and responsibilities of the pastoral care department.

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>COMMITTEE</b>	
<b>PATIENT EXPERIENCE STEERING COMMITTEE</b>	The high level committee that has oversight for the iCARE initiative and all committees, work groups and projects which stem from iCARE.
<b>PATIENT SAFETY OFFICER</b>	The organizational role that emphasizes the prevention, reduction, reporting and analysis of medical error that often leads to adverse healthcare events.
<b>PEER FEEDBACK TOOL</b>	The tool or document used to collect feedback from peers to include in the 360 evaluation process.
<b>P.E.G. TUBE</b>	Percutaneous Endoscopic Gastrostomy Tube.
<b>PHARMACY AND THERAPEUTICS COMMITTEE</b>	The committee assists in the formulation of broad professional policies regarding the evaluation, appraisal, selection, procurement, storage, distribution, use, safety procedures and all other matters relating to drugs in the hospital.
<b>PRECEPTOR CLASS</b>	A nursing professional development class offered by the education department offered to nurses new to precepting nursing students and/or new employees. The class helps set the foundation for successful teaching processes while giving nurses the confidence to be successful preceptors.
<b>PREVENTIONIST</b>	The role who is expert in or favoring or employing preventative measures such as the infection preventionist.
<b>PROGRAM COORDINATOR</b>	The registered nurse role with responsibility of operational oversight for the centers of excellence programs for bariatrics, spine & joint, stroke, and fragility fracture.
<b>PROFESSIONAL PRACTICE MODEL</b>	At CMFH-T the Professional Practice Model is the Collaborative Care Model that Ties in our theoretical framework to the Nursing practice provided.
<b>Q-R</b>	
<b>RN/MD GRAND ROUNDS</b>	The monthly clinical education collaborative offering by physician and nursing staff.

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<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>RUHOF ATP COMPLETE</b>	The Ruhof ATP Complete <sup>®</sup> is a rapid, simple and reliable method for verifying the effectiveness of the cleaning and decontamination process of all scopes and cannulated instruments.
<b>S</b>	
<b>SELF-APPRAISAL</b>	The process of self-evaluation.
<b>SENATE DAY</b>	Monthly meeting of all Nursing shared governance Councils that takes place on the third Wednesday of each month.
<b>SKILLS FAIRS</b>	Quarterly Skills Fairs are offered to Maternal Child, Med/Surg and Critical care nurses and techs to demonstrate hands on skills through return demonstration.
<b>SOCIETY OF THORACIC SURGEONS</b>	Founded in 1964, The Society of Thoracic Surgeons is a not-for-profit organization representing more than 7,300 surgeons, researchers, and allied health care professionals worldwide who are dedicated to ensuring the best possible outcomes for surgeries of the heart, lung, and esophagus, as well as other surgical procedures within the chest.
<b>SOLUCIENT</b>	Now known as Truven Health, this company provides healthcare data, analytics, and consulting services, with a track record for improving business and clinical outcomes.
<b>STORYBOARDS</b>	The bulletin board display units throughout the system designed to be the communication vehicle for the progress of achievement for the five strategic pillars and for the iCare initiative.
<b>STROKE PROGRAM COORDINATOR</b>	The registered nurse with the responsibility for oversight for the patient care related outcomes for the Stroke Center of Excellence Program in conjunction with the Stroke Work Group.
<b>STROKE WORK GROUP</b>	The oversight group for the Stroke Center of Excellence.
<b>T</b>	

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>TEAM LEADER</b>	The role between charge nurse and clinical director designed to provide operational and clinical support for front line staff and to be an entry level role for Nursing leadership.
<b>TEAM STEPS</b>	TeamSTEPPS is a teamwork system developed jointly by the Department of Defense (DOD) and the Agency for Healthcare Research and Quality (AHRQ) to improve institutional collaboration and communication relating to patient safety.
<b>TEXAS DEPARTMENT OF PUBLIC SAFETY</b>	The agency who proactively protects the citizens of Texas in an ever changing threat environment while always remaining faithful to the U.S. and State Constitutions.
<b>TEXAS NURSE FRIENDLY™</b>	A trade-marked phrase originating with the Texas Nurses Association (TNA). The Nurse-Friendly Designation Program was introduced by TNA in response to broad reaching, evidence-based research that correlated direct nursing care to positive patient outcomes, and brought to light the transformation necessary in the work environment of nurse in order to achieve safe patient care and retain nurses.
<b>THE ADVISORY BOARD COMPANY</b>	This is a best practice firm that uses a combination of research, technology, and consulting to improve the performance of healthcare organizations around the world.
<b>THE FORD FOUNDATION</b>	A non-profit who has sought to reduce poverty and injustice, strengthen democratic values, promote international cooperation, and advance human achievement.
<b>THE PAT HERD WOMEN'S CENTER</b>	The formal name for the Mother/Baby unit named after Pat Herd, a leader for civic initiatives from Quitman, TX. The unit is a 27-bed state-of-the-art women's health units. Each room is beautifully decorated and equipped to care for a wide spectrum of women's services, including: <ul style="list-style-type: none"> <li>• Postpartum</li> <li>• C-section recovery</li> <li>• Women's urology</li> </ul>
<b>THE TEXAS DEPARTMENT OF STATE HEALTH SERVICES</b>	A state agency that seeks to improve the health, safety, and well-being of Texans through good stewardship of public resources, and a focus on core public health functions.

<b>GLOSSARY AND ABBREVIATIONS</b>	
<b>ABBREVIATION</b>	<b>DESCRIPTION</b>
<b>THE U.S. DEPARTMENT OF JUSTICE, OFFICE OF VICTIMS OF CRIME</b>	OVC administers the Crime Victims Fund (the Fund), which is financed by fines and penalties paid by convicted federal offenders, not from tax dollars. Federal revenues deposited into the Fund also come from gifts, donations, and bequests by private parties. OVC channels funding for victim compensation and assistance throughout the United States, raises awareness about victims' issues, promotes compliance with victims' rights laws, and provides training and technical assistance and publications and products to victim assistance professionals.
<b>THERAPET™</b>	Therapet currently has 90+ dogs, 5 cats and a cockatoo working in our programs. The animals do far more than just visit patients. Therapet establishes goal-oriented therapy programs as well as visitation programs.
<b>THOMSON REUTERS</b>	Thomson Reuters provides professionals with the intelligence, technology and human expertise they need to find trusted answers.
<b>TICKET TO THE CONFERENCE CHALLENGE</b>	A challenge for the Magnet Champions to demonstrate their knowledge of the Magnet Model components to win a ticket to the 2015 and 2016 Magnet Annual Conference.
<b>TRANSFER CENTER</b>	Another name for the access center.
<b>TRIVALENT VACCINES</b>	Traditional flu vaccines administered in prior flu seasons. Traditional trivalent flu shots are available for people 6 months and older. These inactivated flu vaccines do not contain any live influenza viruses and are given by injection.
<b>U-V-W-X-Y-Z</b>	
<b>VIZIENT</b>	Vizient Nurse Residency Program for newly licensed nurses.
<b>YOUTUBE</b>	An online video hosting website.

**END OF GLOSSARY**